

STATE OF SOUTH CAROLINA)
)
COUNTY OF DARLINGTON)

RESOLUTION NO. 785

**Proclamation
Recognizing Darlington County 911 Telecommunicators As
First Responders**

Whereas, Telecommunicators are currently categorized in the federal government’s Standard Occupational Classification System (SCOS) as an “Office and Administrative Support Occupation,” which fails to recognize the central role emergency dispatch centers have in public safety, their employees specialized training and skills, and their uniquely stressful work environment; and

Whereas, Darlington County 911 Telecommunicators provide critical public safety services twenty-four hours a day, seven days a week, the same as police officers, firefighters, and emergency medical personnel; and

Whereas, Darlington County 911 Telecommunicators are essential to the emergency response framework as they are the first line of communication for persons needing assistance and provide a lifeline to police officers, firefighters, and emergency medical personnel in the field; and

Whereas, Darlington County 911 Telecommunicators deal with intense, life-and-death situations and are often communicating with people in great distress, harm, fear, and injury; and

Whereas, Darlington County 911 Telecommunicators must gather and transmit all information necessary for the response in addition to instructing callers on first aid and other life-saving techniques pending the arrival of field personnel; and

Whereas, Darlington County 911 Telecommunicators are highly trained professionals who handle over 90,000 telephone calls annually from the public, including over 47,000 calls to 911 reporting an emergency, and then dispatch police, fire, and EMS to over 68,000 dispatchable events; and

Whereas, First Responder means a public safety employee whose duties include responding rapidly to an emergency or accident to provide assistance. Without Darlington County 911 Telecommunicators, adequate public safety cannot be achieved.

Now, Therefore, Be It Resolved by the governing body of Darlington County, South Carolina, the Darlington County Council, to hereby proclaim that **Telecommunicators of Darlington County 911 Dispatch Center** are hereby recognized as **First Responders** serving our communities.

Adopted by the Darlington County Council on September 9, 2024.



Bobby Hudson
Bobby Hudson, Chairman
Darlington County Council

Janet Bishop
Attest: J. Janet Bishop
Clerk to Council